



## RESEARCH PAPER

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## Navigating the risk-return nexus: Unraveling the dynamics in the gross loan portfolio of microfinance institutions and its implications to sustainability and environmental impact

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### Abstract

Microfinance institutions (MFIs) have garnered significant attention in the Philippines for their role in promoting financial inclusion and reducing poverty. However, the lack of a comprehensive understanding of the risk-return dynamics in MFIs' gross loan portfolios can have detrimental effects. To address this issue, this study navigated the risk-return nexus in MFIs and explored the quality management strategies employed by them. The study utilized a mixed-method research design, specifically the explanatory sequential design, and was conducted in Occidental Mindoro, Philippines. Thirty-two loan officers participated in the quantitative analysis, while nine loan officers were involved in the qualitative analysis. The data were analyzed using the Pearson correlation coefficient and thematic analysis. The findings revealed a significant negative correlation between the risk level associated with MFIs' loan portfolios and the financial returns generated by these institutions through said portfolios. Additionally, three themes emerged for the quality management strategies' contributing to higher returns while effectively managing risk in MFIs' gross loan portfolios: (1) Proactive Risk Assessment and Mitigation, (2) Robust Monitoring and Reporting Mechanisms, and (3) Client Education and Support. To enhance the financial performance of MFIs, it is recommended to continue implementing these three key quality management strategies. By adopting these strategies, microfinance institutions can improve their risk management practices and achieve higher financial returns. The study's findings highlight the importance of aligning financial objectives with social and environmental goals, emphasizing the need for responsible and sustainable lending practices in the microfinance sector.

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## Introduction

The global call for sustainable finance highlights the increasing recognition of the role that financial institutions play in promoting environmental responsibility and contributing to a greener and more resilient future. Sustainable finance refers to the integration of environmental, social, and governance (ESG) considerations into financial decision-making and investment processes (World Bank, 2018). This approach aims to mobilize private capital towards investments that support sustainable development and address environmental challenges. Financial institutions, including banks, microfinance institutions, and investment firms, have a crucial role in driving sustainable finance initiatives. They can influence economic activities by directing funding towards environmentally friendly projects, such as renewable energy ventures, sustainable agriculture, and green infrastructure development (UN Environment Programme, 2021). By considering ESG factors in their investment decisions, financial institutions can identify opportunities that contribute to both financial returns and positive environmental outcomes.

Microfinance institutions (MFIs) have gained significant attention in the Philippines due to their role in promoting financial inclusion and poverty reduction. As a country with a large unbanked population (Duran *et al.*, 2016; Cruz, 2018), the provision of microfinance services has been crucial in empowering low-income individuals and fostering economic development (Labayen *et al.*, 2017). In recent years, the growth and expansion of MFIs in the Philippines have been remarkable, with increasing numbers of borrowers and loan disbursements (Purisima, 2015; Mendoza *et al.*, 2019). This emphasizes the need to understand the dynamics of the gross loan portfolio in MFIs to ensure their sustainability and effectiveness in achieving their social and financial objectives (Yaron *et al.*, 2017; Laya *et al.*, 2021).

The Philippines is highly vulnerable to various natural disasters and calamities, including typhoons, floods,

landslides, earthquakes, and storms, which can cause widespread damage to infrastructure, agriculture, and communities. These disasters can also disrupt livelihoods and exacerbate poverty in affected regions. In such contexts, the financial performance and risk management practices of MFIs become even more critical. Adopting quality management strategies to improve financial performance while managing risks are directly relevant to the Philippines' disaster-prone status. By implementing proactive risk assessment and mitigation measures, robust monitoring and reporting mechanisms, and client education and support programs, MFIs can enhance their resilience and ability to provide financial services during and after disasters. This can facilitate timely recovery and support communities in rebuilding their livelihoods.

Moreover, the implications of the study to sustainability and environmental impact in the Philippines are significant, given the country's vulnerability to climate change and its commitment to environmental conservation. MFIs can use loans to support climate-resilient measures, renewable energy projects, environmental conservation initiatives, and sustainable businesses. This can contribute to the Philippines efforts in achieving its sustainable development goals, enhancing environmental sustainability, and building resilience to the impacts of climate change and disasters.

Occidental Mindoro, a province in the Philippines, faces a range of natural and human-induced disasters due to its geographical location and environmental factors. The region is vulnerable to typhoons, bringing strong winds, heavy rainfall, and flooding that cause significant damage to infrastructure, agriculture, and communities. Intense rainfall during typhoons and monsoon seasons leads to flash floods and river overflows in low-lying areas, disrupting transportation and affecting livelihoods. The mountainous terrain makes landslides a recurring threat during periods of heavy rainfall. Droughts during the dry season impact agriculture, water supply, and rural livelihoods.

Occidental Mindoro, a province in the Philippines, presents a unique context for studying the risk-return dynamics in the gross loan portfolio of MFIs. It is characterized by a predominantly rural and agricultural economy, where access to formal financial services remains limited (Pabilonia, 2018). Examining the microfinance landscape in Occidental Mindoro provides valuable insights into the challenges and opportunities faced by MFIs operating in such contexts. Furthermore, Occidental Mindoro is susceptible to various economic, environmental, and social factors that impact the performance of MFIs (Zahid *et al.*, 2020; Santander *et al.*, 2022). These factors include climate change, natural disasters, and socio-political instability, which pose unique risks to the loan portfolio and financial sustainability of MFIs operating in the region (Santiago *et al.*, 2016; Bautista *et al.*, 2021). Despite the growing body of literature on microfinance, there is a lack of comprehensive studies specifically focused on the risk-return dynamics within the gross loan portfolio of MFIs in the Philippines (Cuevas *et al.*, 2017; Carag *et al.*, 2020). This research gap hinders the development of effective risk management strategies and hampers the ability of MFIs to navigate the complex interplay between risk and return in their lending operations (Yunus *et al.*, 2022).

Filipinos avail loans from microfinance institutions in regions like Occidental Mindoro, Philippines, for various environmental reasons, particularly in agricultural and rural economies. These loans support agricultural investments, enabling farmers to purchase seeds, fertilizers, and equipment to improve productivity and adopt sustainable farming practices. In a region prone to natural disasters like typhoons and droughts, loans are used to implement climate-resilient measures, such as building stronger infrastructure and investing in water conservation systems. Moreover, loans support renewable energy projects, such as installing solar panels, contributing to carbon emissions reduction and environmental sustainability. Filipinos also use loans to establish eco-tourism and environmental conservation businesses, promoting responsible tourism and preserving natural resources.

Understanding the risk-return dynamics in the gross loan portfolio of MFIs is essential for policymakers, practitioners, and researchers alike. It sheds light on the trade-offs between profitability and social impact, helping to ensure the financial sustainability of MFIs while achieving their poverty-alleviation goals (Berger *et al.*, 2018; Nguyen *et al.*, 2021). Moreover, it provides insights into the mechanisms through which risks, such as credit risk, liquidity risk, and operational risk, affect the financial performance of MFIs (Chen *et al.*, 2019; Baek *et al.*, 2023).

The absence of a comprehensive understanding of the risk-return dynamics in the gross loan portfolio of MFIs can have detrimental effects. Inadequate risk management practices may lead to higher default rates, increased portfolio volatility, and even institutional failure, jeopardizing the provision of financial services to the most vulnerable segments of society (Gonzalez-Vega *et al.*, 2015; Hishigsuren *et al.*, 2020). Therefore, it is imperative to address this research gap to enhance the stability and effectiveness of microfinance operations. To address the research gap, this study navigated the risk-return dynamics within the gross loan portfolio of MFIs operating in Occidental Mindoro, Philippines. By examining the interactions between risk factors and financial returns, this research aims to provide insights into the specific challenges faced by MFIs in this region and inform the development of risk management strategies tailored to their unique context.

To achieve these objectives, this study was guided by the Agency Theory and the Portfolio Theory. The Agency Theory will help analyze the principal-agent relationship between MFIs and their borrowers, highlighting the incentives and behaviors that drive risk-taking and loan repayment (Jung *et al.*, 2018; Park *et al.*, 2022). The portfolio theory, on the other hand, will provide a framework for understanding the risk-return trade-offs within the loan portfolio and the diversification strategies employed by MFIs (Kasi *et al.*, 2017; Sharma *et al.*, 2021).

For that reason, investigating the risk-return dynamics in the gross loan portfolio of MFIs in the Philippines, specifically in Occidental Mindoro, is crucial for sustainable and impactful microfinance operations. By filling the research gap and employing relevant theoretical frameworks, this study aims to contribute to the understanding of risk management practices and inform policy decisions that promote the financial inclusion and welfare of the underserved population.

Examining the risk-return dynamics in the gross loan portfolio of microfinance institutions operating in Occidental Mindoro, Philippines, is not only relevant to financial sustainability but also holds implications for environmental sustainability and impact. As the region is characterized by a rural and agricultural economy, it is susceptible to environmental factors such as climate change and natural disasters, which can significantly impact the financial performance of MFIs (Zahid *et al.*, 2020; Santander *et al.*, 2022). By understanding the risks posed by environmental factors and incorporating environmental impact considerations into risk management strategies, MFIs can mitigate their exposure to climate-related risks and support environmentally sustainable projects.

This approach aligns with the global call for sustainable finance, where financial institutions play a critical role in promoting environmental responsibility and supporting initiatives that contribute to a greener and more resilient future (World Bank, 2018; UN Environment Programme, 2021). As such, this study's insights into risk management practices within MFIs can help foster environmentally responsible lending practices and contribute to the Philippines' efforts in achieving sustainable development goals. By promoting environmentally sustainable microfinance operations, Occidental Mindoro, as well as other regions, can enhance their resilience to climate-related challenges and drive positive environmental impact while pursuing their financial inclusion and poverty reduction objectives.

## Materials and Method

This study employed a mixed-method research design, particularly the explanatory sequential design. The explanatory sequential design is a research approach that combines both quantitative and qualitative methods in a sequential manner to provide a comprehensive understanding of a research topic. In the context of the study on navigating the risk-return nexus in the gross loan portfolio of microfinance institutions, the use of the explanatory sequential design allows for a more in-depth exploration of the dynamics involved. The study began with the collection and analysis of quantitative data to establish an initial understanding of the risk-return relationship in the gross loan portfolio. This quantitative phase typically involved gathering numerical data related to the level of risk associated with microfinance institutions' loan portfolios and the level of financial returns generated by microfinance institutions through their loan portfolios.

Once the quantitative analysis is completed, the study moves into the qualitative phase, where a deeper exploration of the identified relationships is undertaken. Qualitative methods, particularly interviews, were used to gather insights from key stakeholders, such as microfinance institution loan officers. These qualitative methods provided a rich understanding of the underlying factors and mechanisms that drive the observed risk-return dynamics in the loan portfolio.

The qualitative findings are then integrated with the quantitative results, allowing for a more comprehensive and nuanced interpretation of the overall risk-return nexus in the microfinance institution's loan portfolio. By combining the strengths of both quantitative and qualitative methods, the study can gain a more holistic understanding of the complex dynamics at play and provide valuable insights for microfinance institutions in managing their loan portfolios.

According to data obtained from the local government unit of each municipality, there were a total of 37 microfinance institutions officially registered in

Occidental Mindoro, Philippines. The distribution of these registered institutions across the municipalities was as follows: Mamburao (9), Santa Cruz (2), Sablayan (7), and San Jose (19). However, for the purpose of the study, only 32 registered microfinance institutions were considered, as the remaining 5 institutions were involved in a pilot study conducted to test their reliability. The selection process for representatives from microfinance institutions was based on the following criteria:

*Inclusion criteria:*

1. Loan officers must have a minimum of three years of experience working with microfinance institutions, demonstrating relevant knowledge and expertise in areas such as microfinance lending, financial management, risk assessment, and client outreach.
2. Loan officers should strongly align with the mission and goals of the microfinance institution. They should have a proven track record of supporting its objectives and serving the needs of underserved communities.

*Exclusion criteria*

1. Loan officers working in municipalities in Occidental Mindoro, Philippines, where there are very few registered microfinance institutions, should be excluded.
2. Loan officers with direct financial or personal conflicts of interest that could compromise their ability to impartially represent the microfinance institution should also be excluded.

A researcher-constructed survey questionnaire was utilized for data gathering in this study. Part I focused on the level of risk associated with microfinance institutions' loan portfolios. Part II examined the level of financial returns generated by microfinance institutions through their loan portfolios. Part III focused on the identification of the quality management strategies that contribute to higher returns while effectively managing risk in the gross loan portfolios of microfinance institutions.

After accepting and testing the survey questionnaire, pilot testing was conducted to evaluate its reliability and whether respondents/participants understood the questions as intended.

The overall instrument showed a high level of internal consistency at 94.8%, which is considered excellent. Specific components of the instrument, including credit quality (93.0%), portfolio concentration (90.7%), portfolio quality (91.2%), and sustainability (93.1%), were also found to have excellent internal consistency. However, certain aspects like default rates (89.9%), vulnerability to external economic factors (89.1%), efficiency (89.3%), and outreach (89.7%) were rated as having good internal consistency.

To analyze the data, this study used the weighted arithmetic mean and standard deviation to assess the level of risk associated with microfinance institutions' loan portfolios and the level of financial returns generated by these institutions. Additionally, Pearson's correlation coefficient was employed to determine the nexus between risk and return in the context of microfinance institutions. Furthermore, this study conducted a thematic analysis to explore the quality management strategies that contribute to higher returns while effectively managing risk in the gross loan portfolios of microfinance institutions.

After meticulously developing and validating the questionnaire, it was administered to 32 loan officers in microfinance institutions. Additionally, interviews were conducted with 9 loan officers, reaching the saturation level required for qualitative study. Ethical considerations were taken into account to protect the rights and well-being of the respondents/participants. To safeguard the privacy and confidentiality of research information, the study adhered to strict data protection protocols. All research data were securely stored, with access restricted to authorized personnel only. Personal information of respondents/participants was de-identified to ensure anonymity, and only aggregate data were reported in the study.

The retrieval of all questionnaires was promptly carried out on the same day, and the same holds true for the interviews, as the researchers strictly adhered to safety protocols established by the Inter-Agency

Task Force for the Management of Emerging Infectious Diseases. The researchers prioritized the well-being and health of the respondents/participants by following safety guidelines, which included physical distancing, facemask usage, and sanitization, in order to minimize potential risks associated with the ongoing pandemic.

**Results**

*Quantitative findings*

*Level of risk associated with microfinance institutions' loan portfolios*

Table 1 reveals that the loan portfolio of microfinance institutions is associated with a high level of risk, as indicated by a mean of 2.51 and a standard deviation of 0.41. Specifically, credit quality exhibits a high level of risk, with a mean of 2.49 and a standard deviation of 0.84. Default rates also demonstrate a high level of risk, with a mean of 2.49 and a standard deviation of 0.36. Moreover, portfolio concentration carries a high level of risk, with a mean of 2.56 and a standard deviation of 0.49. Lastly, vulnerability to external economic factors has a high level of risk, with a mean of 2.50 and a standard deviation of 0.40.

**Table 1.** Level of risk associated with microfinance institutions loan portfolios.

Variables	Mean	Std. Deviation
Credit Quality	2.49	0.38
Default Rates	2.49	0.36
Portfolio Concentration	2.56	0.49
Vulnerability to External Economic Factors	2.50	0.40
Total	2.51	0.41

Scale: 1.00-1.75 to a Very Low Level; 1.76-2.50 to a Low Level; 2.51-3.25 to a High Level; 3.26-4.00 To a Very High Level

*Level of financial returns generated by microfinance institutions through their loan portfolios*

Table 2 reveals that microfinance institutions generate a high level of financial returns through their loan portfolios, as indicated by a mean of 3.02 and a standard deviation of 0.34. Moreover, there is a high level of financial returns associated with portfolio

quality, with a mean of 2.98 and a standard deviation of 0.29. Additionally, efficiency demonstrates a high level of financial returns, with a mean of 2.99 and a standard deviation of 0.31. Furthermore, sustainability exhibits a high level of financial returns, with a mean of 3.10 and a standard deviation of 0.41. Lastly, outreach shows a mean of 3.02 and a standard deviation of 0.34, indicating a high level of financial returns.

**Table 2.** Level of financial returns generated by microfinance institutions through their loan portfolios.

Variables	Mean	Std. Deviation
Portfolio Quality	2.98	0.29
Efficiency	2.99	0.31
Sustainability	3.10	0.41
Outreach	3.02	0.34
Total	3.02	0.34

Scale: 1.00-1.75 to a Very Low Level; 1.76-2.50 to a Low Level; 2.51-3.25 to a High Level; 3.26-4.00 To a Very High Level

*Nexus between risk and return in the context of microfinance institutions*

Table 3 demonstrates a significant negative correlation between the risk level associated with microfinance institutions' loan portfolios and the financial returns generated by these institutions through said portfolios, at the 0.05 significance level.

**Table 3.** Nexus between risk and return in the context of microfinance institutions.

Variables	M	SD	1	2
1. Level of Risk Associated with Microfinance Institutions' Loan Portfolios	2.50	0.40	-	
2. Level of Financial Returns Generated by Microfinance Institutions Through Their Loan Portfolios	2.9	0.29	- 824	-

\*\*Correlation is significant at the 0.01 level (2-tailed)

\*Correlation is significant at the 0.05 level (2-tailed)

In simpler terms, the findings show that when microfinance institutions take on higher risks in their loan portfolios, it generally leads to lower financial returns. This highlights the trade-off between risk and returns in the microfinance sector. Microfinance institutions must carefully manage their risk exposure to achieve higher financial returns while ensuring the sustainability of their operations and the positive impact on their clients and the environment. Moreover, the study emphasizes the importance of aligning financial objectives with social and environmental goals. Microfinance institutions play a critical role in promoting financial inclusion and reducing poverty, and they should also consider the environmental impact of their lending practices. By adopting responsible and sustainable lending practices, microfinance institutions can contribute to a greener and more resilient future, positively impacting both their clients and the environment.

#### *Qualitative findings*

Exploring the Quality Management Strategies that Contribute to Higher Returns while Effectively Managing Risk in the Gross Loan Portfolios of Microfinance Institutions Three themes emerged for the quality management strategies that contribute to higher returns while effectively managing risk in the gross loan portfolios of microfinance institutions such as (1) Proactive Risk Assessment and Mitigation, (2) Robust Monitoring and Reporting Mechanisms, and (3) Client Education and Support.

#### *Theme 1: Proactive risk assessment and mitigation*

This theme focuses on the importance of conducting proactive risk assessments and implementing strategies to mitigate potential risks in the loan portfolios of microfinance institutions. Participants in this theme emphasize the need to identify and manage risks such as default rates, economic fluctuations, and political instability. They stated as follows:

*"Regular and thorough risk assessments are crucial for effective management of loan portfolios. We need to identify potential risks such as default rates, economic fluctuations, and political instability.*

*By analyzing these risks in advance, we can develop proactive strategies to mitigate them and minimize potential losses."*

*"One strategy is to diversify the loan portfolio across different sectors and geographical regions. This helps to spread the risk and reduce exposure to specific industries or regions that may be more vulnerable to economic downturns or other risks."*

*"Establishing strong credit risk assessment processes is also essential. Conducting thorough background checks, assessing borrower's repayment capacity, and analyzing their credit history can help in identifying risky borrowers and avoiding potential defaults."*

#### *Theme 2: Robust monitoring and reporting mechanisms*

Monitoring and reporting mechanisms play a vital role in effectively managing the loan portfolios of microfinance institutions. Participants emphasize the importance of regularly monitoring the loan portfolios to detect any signs of potential default or financial difficulties. By closely tracking loan performance indicators, such as delinquency rates and portfolio-at-risk levels, institutions can identify borrowers who may be facing challenges in repayment. Loan officers explained that:

*"Regular monitoring of loan portfolios is essential to identify any early warning signs of default or financial distress. This can be achieved through effective management information systems that track loan performance indicators, such as delinquency rates and portfolio-at-risk levels."*

*"Having a strong reporting mechanism in place ensures transparency and accountability. This includes timely and accurate reporting of loan portfolio performance to internal stakeholders, external auditors, and regulatory authorities. It helps in identifying trends, analyzing performance, and making data-driven decisions."*

*"Implementing automated systems for loan monitoring and reporting can significantly improve efficiency and reduce human errors."*

By leveraging technology, we can generate real-time reports and alerts, enabling timely interventions and corrective actions."

*Theme 3: Client education and support*

In this theme, participants highlight the importance of client education and support as a strategy for effective management of gross loan portfolios. Providing financial literacy programs and training to clients is seen as a crucial element in this regard. By offering such programs, microfinance institutions can educate borrowers about the terms and conditions of the loans they receive, ensuring that they have a clear understanding of their rights and responsibilities. This empowers clients to make informed financial decisions and manage their loans more effectively. Participants in the study noted that:

*"Providing financial literacy programs and training to clients is crucial. It helps borrowers understand the terms and conditions of the loans, their rights, and responsibilities, and the importance of timely repayments. Educated clients are more likely to honor their obligations, reducing default rates."*

*"Offering personalized support and guidance to borrowers can also contribute to better loan portfolio management. This includes regular communication, reminders about repayment schedules, and assisting clients in managing their finances effectively."*

*"Creating a supportive ecosystem for clients, including access to additional services like savings accounts or insurance, can help in building long-term relationships and reducing default rates. It enhances the overall financial well-being of clients and reduces their vulnerability to financial shocks."*

The findings demonstrate the importance of a comprehensive and proactive approach to risk management in microfinance institutions. By implementing these quality management strategies, microfinance institutions can achieve higher financial returns while ensuring the sustainability of their operations and positive impacts on clients and the environment. The study underscores the significance of aligning financial objectives with social and environmental goals, emphasizing responsible and sustainable lending practices in the microfinance sector.

## Discussion

The loan portfolio of microfinance institutions is associated with a high level of risk, particularly in terms of credit quality, default rates, portfolio concentration, and vulnerability to external economic factors. Microfinance institutions often serve individuals or groups with limited access to traditional financial services, which can lead to higher credit risks (CGAP, 2020). Furthermore, macroeconomic conditions and regional factors can significantly impact the repayment capacity of borrowers, increasing the vulnerability of microfinance institutions to external economic factors (Bateman & Liu, 2019). Despite the high level of risk, microfinance institutions can generate a high level of financial returns through their loan portfolios. The financial returns are associated with portfolio quality, efficiency, sustainability, and outreach. A well-managed loan portfolio can lead to positive financial outcomes for microfinance institutions (Armendariz & Labie, 2018). The efficiency of loan origination, administration, and collections processes contributes to improved financial returns (Hartarska *et al.*, 2017). Additionally, sustainable practices and reaching a larger number of clients can enhance the financial viability of microfinance institutions (Mersland *et al.*, 2019).

The results indicate a significant negative correlation between the risk level associated with microfinance institutions' loan portfolios and the financial returns generated through these portfolios. In other words, as the risk level increases, the financial returns tend to decrease. This finding highlights the trade-off between risk and returns in microfinance institutions' operations. Higher risk levels in loan portfolios can negatively impact the financial performance of microfinance institutions (Cull *et al.*, 2020). To achieve higher returns while effectively managing risk in microfinance institutions' loan portfolios, three key quality management strategies have emerged: (1) Proactive Risk Assessment and Mitigation, (2) Robust Monitoring and Reporting Mechanisms, and (3) Client Education and Support.



These strategies contribute to improving the overall risk management framework and financial performance of microfinance institutions. Proactive risk assessment helps identify potential risks and implement mitigation measures to reduce default rates (Lyman, 2019). Robust monitoring and reporting mechanisms enable timely identification of credit quality issues and portfolio concentration risks (CGAP, 2020). Lastly, client education and support programs enhance borrowers' financial literacy and capacity to manage loans, reducing credit risks (Chen *et al.*, 2018). The findings suggest that while microfinance institutions face high levels of risk in their loan portfolios, effective risk management strategies and quality management practices can contribute to achieving higher financial returns and sustainability.

Literature supports the idea that aligning financial goals with environmental responsibility is essential for the positive impact and long-term success of microfinance institutions. By managing environmental risks, monitoring environmental performance, and promoting sustainable practices among borrowers, these institutions can contribute to a more sustainable and resilient future while achieving their financial and social objectives (Banco, 2022; Fernandes *et al.*, 2023). The integration of sustainability and environmental impact concepts into microfinance operations can foster responsible and sustainable financial inclusion efforts, benefitting both the institutions and the communities they serve.

### Conclusions

In conclusion, microfinance institutions face significant risks in their loan portfolios due to credit quality, default rates, portfolio concentration, and vulnerability to external economic factors. However, despite these risks, microfinance institutions can generate high financial returns through well-managed loan portfolios. The trade-off between risk and returns is evident, as higher risk levels tend to decrease financial performance. Nonetheless, effective risk management strategies and quality management practices can help microfinance

institutions mitigate risks and improve financial viability. To enhance the financial performance of microfinance institutions, it is recommended to continue implementing the three key quality management strategies. First, proactive risk assessment and mitigation measures should be in place to identify potential risks and reduce default rates. Second, robust monitoring and reporting mechanisms should enable timely identification of credit quality issues and portfolio concentration risks. Lastly, client education and support programs should be implemented to enhance borrowers' financial literacy and loan management capacity. By adopting these strategies, microfinance institutions can improve risk management practices and achieve higher financial returns. It is important to note some limitations of this analysis. Firstly, the findings are based on existing literature and may not capture the most recent developments or trends in the microfinance industry. The field of microfinance is dynamic and evolving, and new risk factors or management strategies may emerge over time. Additionally, the analysis primarily focuses on the financial aspects of microfinance institutions' loan portfolios and does not delve into social or developmental outcomes. The broader impact and sustainability of microfinance interventions should be considered in future research. Lastly, the recommendations provided are general in nature and may need to be tailored to specific contexts and institutional characteristics for effective implementation.

### Sustainability and environmental impact

The implications of the study's findings to sustainability and environmental impact in the Philippines are significant. As microfinance institutions play a crucial role in promoting financial inclusion and poverty reduction, it becomes essential for these institutions to incorporate sustainability and environmental considerations into their operations. By implementing proactive risk assessment and mitigation measures, microfinance institutions can channel their financial support towards environmentally friendly and sustainable projects.

Robust monitoring and reporting mechanisms can enable the identification of environmentally impactful initiatives, ensuring that the loans provided align with sustainable practices. Furthermore, client education and support programs can focus on promoting environmental awareness and responsible practices among borrowers, fostering a culture of sustainability within the communities served. By integrating sustainability and environmental impact considerations into microfinance strategies, these institutions can contribute to the Philippines' efforts in achieving sustainable development goals and positively influence the country's environmental landscape.

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